

Parts and labor may be listed on a separate invoice.

To our service customers,

"Our charges are not based on actual technician(s) time, but are established by our professional experience which may include industry standards, diagnostic equipment, mechanical equipment, and training. Our pricing is based on procedure"

"You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are recommended you will be contacted for your advance approval of the revised estimate."

All net replacement parts and labor have a limited warranty of 24-months on original equipment BMW and Mini parts. All original equipment Audi and Volkswagen (VW) parts and labor have a limited warranty of 12-months or 12,000 miles, whichever occurs first. All original equipment Mercedes-Benz parts and labor have a limited warranty of 24-months on general parts, 24-month/24,000 mile for transmissions, and 48-month/48,000 mile for engines or long blocks. Warranty is valid if vehicle is returned at customer's expense to our service department for adjustment. Warranty will be voided by overheating, lack of lubrication, or off-road use for non-off-road vehicles. This warranty extends only to the person to whom the services were permitted and not any subsequent purchaser. No refunds on Special Order parts.

Estimates are provided for current pricing information and are not guaranteed past the date of issue. Parts and labor prices are subject to change at anytime without notice.

Limited Warranty

The manufacturer's warranty constitutes all of the warranties with respect to the sale of this item. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of the merchantability or fitness for a particular purpose. And the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this product. The buyer shall not be entitled to recover from the seller any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit or income or any other incidental damages.

This warranty does not apply to the following:

Retail Parts- parts purchased over counter and not installed by German Motor Specialist carry no warranty

Maintenance service-this includes scheduled maintenance, oil changes, wheel balancing, wheel alignment, and mechanical adjustments or repairs that become necessary through normal use or wear and tear.

Service Items-this includes the replacement of spark plugs, filters, brake pads or linings, windshield wiper blades, v-belts, incandescent bulbs, fuses, tape head cleaning cassettes, ignition points and condensers, distributor caps and rotors and tools.

Batteries-Batteries have a separate warranty, and are warranted only against defects in workmanship. There are no warranties expressed or implied including any warranty of merchantability or fitness for a particular purpose.

Tires-Tires are warranted only by the manufacturer. Merchandise covered by a manufacturer's warranty is sold with the warranty, by the manufacturer, extended to the purchaser. We will be happy to assist in obtaining fulfillment of a manufacturer's warranty. However, other than applicable manufacturers' warranties there are no warranties expressed or implied including any warranty of merchantability or fitness for a particular purpose.

Radios-Radios have a separate warranty and are sent out to a third party (manufacturer) for repair and are warranted against defects and workmanship for 90 days only and does not include future failures, failure caused by power failure or damage caused by other sources.

Lack of service-this includes damage attributable to failure to perform maintenance services at the specified intervals or in accordance with the instructions in the owners manual, proof must be provided either by a paid invoice copy or filling in the appropriate boxes in the service manual.

Damage-this includes damage which results from negligence, improper treatment, improper accident damage repairs, and corrosion from road salt, battery acid, environmental influences or treatment contrary to the owner's handbook.

Non-Factory Original Equipment parts-this includes damage to a component or assembly due to the installation of replacement parts with specifications that differ in any material respect from original equipment BMW/Mini/Audi/VW/Mercedes-Benz parts.

The warranty shall be null and void if

A) The vehicle is used in any competitive events

B) The odometer has been replaced or altered, and the true mileage cannot be determined.

Sublets-Sublet parts, repairs, paint, upholstery, head work or other sublets which become necessary to complete repairs are covered by a separate warranty guaranteed only by the sublet company and not by German Motor Specialist Inc. There are no warranties express or implied regarding sublet repairs.

No Returns On: electrical parts, touch up paints, special order parts, and parts that have been installed and/or painted.

There is a 20% restocking fee on all parts.

Hazardous Waste-Environmental Charge

Maintaining and repairing your vehicle inevitably involves the use of chemicals and generation of wastes that must be stored, managed, and disposed of in strict compliance with Federal, State and local environmental regulations.

A hazardous waste disposal charge will be added when items removed from your vehicle, or items used in conjunction with the repair of your vehicle, must be disposed of in compliance with Federal, State and local Government Hazardous Waste Regulations. These items could include any of the following: oils, greases, antifreeze, Freon, cleaning fluids, tires, light bulbs and all non recyclable items etc.

1. Customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss as occasioned by theft, fire or vandalism while the property remains with our repair facility.

2. Customer states no articles of personal property have been left in the vehicle and our repair facility is not responsible for inspection thereof.

3. Our repair facility is not responsible for unavailability of parts or delays in parts shipment beyond our control.

4. Due to the type of service requested some repairs must be sublet.

5. All charges for repairs including labor and materials furnished are due and payable simultaneously with the delivery of the within described vehicle or prior to delivery upon the expiration of (3) three days after notice that the repairs have been completed. Notice shall be deemed to have been given upon the deposit in the United States Mail, postage prepaid of written notification to that effect addressed to the customer at the address given on the reverse side hereof.

6. If vehicle described herein is not called for within (3) three days after such notice is given, a storage charge of \$50.00 per day will be made for each day thereafter.

7. Our repair facility is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.

8. In addition to any and all other legal remedies available, I authorize your repair facility to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and /or towing, and to enforce such lien: our repair facility is hereby expressly authorized to sell said vehicle at public auction after giving a (20) twenty day written notice by certified mail to the legal owner, registered owner and Department of Motor Vehicles of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale and the balance shall be forwarded to the legal owner or if none, to the registered owner or if the address is unknown, it shall be forwarded to the Department of Motor Vehicles.

Said expenses for sale shall also include a reasonable attorney's fee, which may be necessarily incurred.

9. If such charges remain unpaid for (30) thirty days after such request for payment, our repair facility may also refer such charges to its attorney for collection and the customer will pay reasonable attorney's fee.

All BMW/Mini/Audi/VW/Mercedes-Benz parts installed are new and original equipment unless specified otherwise.

All non-original equipment BMW/Mini/Audi/VW/Mercedes-Benz parts installed per customer's request shall carry no warranty of parts and/or labor.

All parts removed will be discarded unless notified otherwise prior to the start of repairs. Save old parts. []

As a courtesy to our customers German Motor Specialist inc. has occasion to administrate collection of monies from your extended warranty. If collection of pre-authorized repairs cannot be collected within (15) fifteen days from the Extended Warranty the customer on the reverse side hereof is ultimately responsible for all charges and does not hold German Motor Specialist, Inc. liable for any charges due for repairs not paid by their extended warranty in a timely manner.

This area contains chemicals known to the state of California to cause cancer, birth defects or other reproductive harm.

(Proposition 65 California health and seg etu code section 25249.5 et seq.)

For further information about Proposition 65: <http://www.oehha.org/prop65.html>

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This warranty applies only to brands other than BMW, Mini Cooper, Audi, VW and Mercedes-Benz.

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Excluding BMW, Mini Cooper, Audi, VW and Mercedes-Benz, all net replacement parts and labor have a limited warranty of 12 months or 12,000 miles, whichever occurs first, unless otherwise stated. Warranty is valid if vehicle is returned at customer's expense to our service department for adjustment. Warranty will be voided by overheating, lack of lubrication, or off-road use for non-off-road vehicles. This warranty extends only to the person to whom the services were permitted and not any subsequent purchaser. No refunds on Special Order parts.

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